

From: Ramsey G. Brenner
To: Microsoft ATR
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Subject: Recent security flaw (Public Comment)

The recent Windows XP security flaw demonstrates how destructive Microsoft is to consumers. They knowingly withheld important information about a very destructive vulnerability for 5 weeks while at the same time telling consumers that Windows XP was secure. They knew it was a lie but did not tell anyone because they did not want to negatively affect their sales.

Additionally, MS has added new "features" that force consumers to upgrade their product every 3 years (or after every 3 installs (which ever is shorter)) after they have already paid MS hundreds of dollars to use their product. MS has also started to make all their older products unsupported, thereby forcing consumers to upgrade to Windows XP even if they have no need to.

Microsoft has shown they do not care about the law; taking the attitude that it applies to everyone but them. They have shown that they do not care about their customers. The only thing that it appears they care about is taking our money.

When a company cares more about money than the quality of their product and their customers, they deserve to be punished. Don't let Microsoft off the hook again; they will never learn.